

For Immediate Release  
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## Pension Corporation wins Premier's Award for Service

VICTORIA -- A focus on making retirement easier and pensions more understandable won the BC Pension Corporation the Premier's Award for Service Excellence Tuesday.

The corporation was recognized for its dedication to transforming the pension business since becoming a Crown agency in April 2000.

"Our business is about people and this award recognizes the hard work and enthusiasm of our staff to simplify the pension experience," said Gail Stephens, Chief Executive Officer of the Pension Corporation. "It has been a period of dramatic change, continuous improvement, and a focus on our clients. Our employees are committed to providing the highest quality of service and value for the clients that we serve."

John Wilson, chair of the corporate board of directors, said the Pension Corporation and the board set about establishing a service delivery plan shortly after the conversion from the former Superannuation Commission in 2000.

"To be recognized for the tremendous progress achieved by the Pension Corporation team is an honour," Wilson said. "We are a team demonstrating daily that the public sector can react quickly and effectively to accomplish significant change while achieving outstanding client satisfaction. From the many dedicated employees of the corporation, through to the boards of trustees that are ultimately responsible for the services we deliver, collaboration and commitment have been the key to realizing our vision."

The Pension Corporation administers the Municipal, College, Public Service, Teachers' and Workers' Compensation Board pension plans, and serves more than 320,000 members and retired members. Recent client satisfaction surveys have indicated more than 90 per cent of those clients are satisfied or very satisfied with the service they receive from the Pension Corporation.

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