

MAIL DELIVERY SUSPENDED

June 15, 2011

BC Pension Corporation has been closely monitoring the contract negotiations between the Canadian Union of Postal Workers (CUPW) and Canada Post. Today, Canada Post suspended operations across Canada. Mail is no longer being processed or delivered.

As a result, we are increasing our efforts to mitigate the impact of the mail stoppage on plan members and employers. Please continue to check our website regularly for important updates. As always, if you have questions, please [contact us](#) directly.

RETIRED MEMBERS

If you currently receive your pension payments by direct deposit, the disruption to mail delivery will not affect your payments.

For members who normally receive their pension payments by mail, we have set up alternative arrangements for delivering cheques. We have been phoning retired members who receive their pension payments by mail to explain their delivery options. **If you have not yet heard from BC Pension Corporation staff, please contact us immediately at 1 866 322-8277.**

ACTIVE MEMBERS

While disruption in mail service may be inconvenient, our services are still available to you by phone, fax, e-mail and online using [My Account](#). If you haven't used My Account before, your login information can be found on your most recent *Member's Benefit Statement*.

Applying for retirement

If you have begun the retirement application process already, please continue the process by phone, e-mail and fax to avoid delays.

To request a Retirement Application Package, please [contact us](#).

EMPLOYERS

To ensure your remittances to the pension plan occur by the due dates required under the pension plan rules, you should set up an E-remit account now if you do not already have one. Once you start using E-remit, you can complete and submit your remittance forms through the plan's secure website and determine when the funds will be transferred to the pension plan, regardless of any potential disruptions in mail service.

To sign up for E-remit, go to the Employer Section of your pension plan website and, under Web Services, click on Pre-authorized Debit (PAD) Agreement. Complete, print and sign this form, then fax it to us at 250 953-0430. You may also scan and e-mail it to pcfinops@pensionsbc.ca. You will then be able to access E-remit through the secure Employer Login section of the pension plan website.

Other online services are available as normal, and we continue to be available by phone, e-mail or fax with any questions, service or information requests.

Please encourage your employees to use My Account on their plan website to avoid delays caused by mail service disruptions.

See next page for plan contact information.

CONTACT US

Plan	Active Member	Retired Member	Employer
College Pension Plan	Phone: Victoria: 250 953-4324 Rest of BC: 1 888 440-0111 Canada & US: 1 800 663-8823 Fax: 250 953-0412 Email: CPP@pensionsbc.ca	Phone: Victoria: 250 356-9671 Rest of BC: 1 866 322-8277 Canada & US: 1 800 663-8823 Fax: 250 953-0431 Email: Retired.Members@pensionsbc.ca	Phone: Victoria: 250 356-9701 Rest of BC: 1 800 663-8823 Fax: 250 356-1784 Email: Employer.Services@pensionsbc.ca
Municipal Pension Plan	Phone: Victoria: 250 953-3000 Rest of BC: 1 800 668-6335 Canada & US: 1 800 663-8823 Fax: 250 953-0421 Email: MPP@pensionsbc.ca	Phone: Victoria: 250 356-9657 Rest of BC: 1 876 876-6677 Canada & US: 1 800 663-8823 Fax: 250 953-0431 Email: Retired.Members@pensionsbc.ca	Phone: Victoria: 250 356-9701 Rest of BC: 1 800 663-8823 Fax: 250 356-1784 Email: Employer.Services@pensionsbc.ca
Public Service Pension Plan	Phone: Victoria: 250 953-3033 Rest of BC: 1 800 665-3554 Canada & US: 1 800 663-8823 Fax: 250 953-0425 Email: PSPP@pensionsbc.ca	Phone: Victoria: 250 356-9617 Rest of BC: 1 876 876-6777 Canada & US: 1 800 663-8823 Fax: 250 953-0431 Email: Retired.Members@pensionsbc.ca	Phone: Victoria: 250 356-9701 Rest of BC: 1 800 663-8823 Fax: 250 356-1784 Email: Employer.Services@pensionsbc.ca
Teachers' Pension Plan	Phone: Victoria: 250 953-3022 Rest of BC: 1 800 665-6770 Canada & US: 1 800 663-8823 Fax: 250 356-8977 Email: TPP@pensionsbc.ca	Phone: Victoria: 250 356-9658 Rest of BC: 1 876 876-8877 Canada & US: 1 800 663-8823 Fax: 250 953-0431 Email: Retired.Members@pensionsbc.ca	Phone: Victoria: 250 356-9701 Rest of BC: 1 800 663-8823 Fax: 250 356-1784 Email: Employer.Services@pensionsbc.ca
WorkSafeBC Pension Plan	Phone: Victoria: 250 953-4324 Rest of BC: 1 888 440-0111 Canada & US: 1 800 663-8823 Fax: 250 953-0433 Email: worksafebc@pensionsbc.ca	Phone: Victoria: 250 356-9669 Rest of BC: 1 866 322-9277 Fax: 250 953-0431 Email: Retired.Members@pensionsbc.ca	Phone: Victoria: 250 356-9701 Rest of BC: 1 800 663-8823 Fax: 250 356-1784 Email: Employer.Services@pensionsbc.ca